

# SJW Happenings

## Watershed Appreciation Month



Throughout the month of August, SJW is celebrating our inaugural Watershed Appreciation Month! A [watershed](#) is an area of land that channels rainfall, snowmelt, and runoff into a common body of water. In fact, spanning from the San Francisco Bay to the Pacific Ocean, the entire Bay Area is actually one big watershed.

Our watershed (Los Gatos Creek) is part of a vital ecosystem that supports numerous communities, landowners, public entities, and environmental groups. Together, we work diligently to manage and protect these lands through the Los Gatos Creek Watershed Collaboration Forest Health Project. We recently had the privilege of hosting a watershed tour with our partners, elected officials, and members of the press to highlight the importance of our conservation initiatives. Learn more about the tour in [this article in the Los Gatan](#).

Throughout the watershed, you'll find bodies of water such as Lake Elsman, Lake Kittredge, and Lake Cozzens that are named after early SJW company presidents who played pivotal roles in the preservation of these resources. SJW's proactive approach to land management and protection is what we call

[environmental stewardship](#). SJW manages hazardous fuels and forest health to mitigate wildfire risks, responds to fires when they do occur, studies and protects local wildlife and plant species, and continuously monitors surface water quality. Learn more about environmental stewardship in [this webinar](#).

We continuously invest in cutting-edge protection and management of our watershed. In partnership with the Santa Clara County Firesafe Council, we've deployed AI sensors to form the N5Shield™ network with the goal of extending sensor coverage to over 100,000 acres. These sensors play a crucial role in detecting and preventing wildfires, ensuring the safety and integrity of our watershed.

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## Employee Spotlight: Kateline Lin

Get to know Kateline Lin, Engineering Supervisor for the Planning Department. Kateline prepares capital improvement budgets, monitors performance against those budgets, and oversees the administration of our capital work orders. She is also involved with planning infrastructure projects, General Rate Case filings, and master planning for water supply and demand. Check out our Employee Spotlight blog post!

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## Conservation is a California way of life

Water is a precious resource. Conserving now means more for generations to come. Watch our new video guides on how to detect leaks, irrigation tips, and how to read your meter. We take conservation seriously on our end through aggressive leak detection programs that help us minimize water lost to leaks in our water mains as it travels between our tanks, wells, reservoirs and our customer's homes and businesses.

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## Supplier Diversity Leader of the Year

Congratulations to our Director of Supplier Diversity, Timothy McLaughlin! Tim was named Supplier Diversity Leader of the Year by the California Water Association. This prestigious award recognizes those who not only champion supplier diversity within their organization, but also significantly contributes to the Western Regional Minority Supplier Development Council through steadfast dedication, support, and advocacy.

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## Online Bill Pay Portal

In partnership with Invoice Cloud, SJW customers can enjoy the convenience of 24/7 online bill pay with credit card, Venmo, Apple Pay, PayPal and Google Pay options. Invoice Cloud also includes the ability to set up automatic payments (AutoPay), schedule payments on specific dates of the month, and opt for paperless billing – this last option being particularly important to SJW and its customers who are dedicated to reducing day-to-day paper waste.

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## Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



## Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

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