SAN JOSE WATER
Smart Meter Project

The meter installation team from Concord Utility Services visited your property today to upgrade your water meter system.

☐ **Your new meter system was successfully installed**

Your water ☐ WAS ☐ WAS NOT turned off during your meter upgrade

AFTER INSTALLATION: If your water WAS turned off during installation:

☐ **Your water line was flushed** to remove any air and/or small debris in the water line. No further action is needed.

☐ **Your water line was NOT flushed.** To remove any air or small debris from the water line, we recommend running your outside water spigot or the cold water from an indoor faucet or bathtub for a few minutes or until the water is clear.

If the water was off when the installation team arrived, it was left off and no water was run through the water lines.
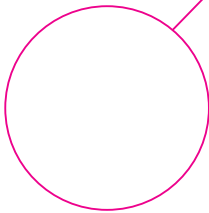
If you have any issues with your water meter after installation, please contact Concord Utility Services at **(408) 340-1459**. For questions about smart meter technology or the smart meter project, please visit **sjwater.com/smartmeters**.

☐ **Your new meter system was NOT installed because:**

☐ Water was in use
☐ Meter access was blocked
☐ Other _____

Please remove whatever is blocking your meter and then contact Concord at (408) 340-1459. They will return to complete your installation.

WHY ARE WE UPGRADING OUR WATER METERING SYSTEM?

To give you access to your data — helping you to better understand and monitor your usage.

Once the new customer portal has been fully integrated into our billing system, you'll be able to:

CHECK WATER USAGE ANY TIME
It's great to know how much water you're using

RECEIVE LEAK ALERTS TO STAY INFORMED
Helps avoid property damage and other unwelcome surprises

ENSURE EFFICIENT WATER USE
Good for you and the environment

For more information,
please visit **sjwater.com/smartmeters**

Para obtener más información,
visite **sjwater.com/smartmeters**

Để biết thêm thông tin,
vui lòng truy cập **sjwater.com/smartmeters**

Or, scan the QR Code
for more information:

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SJW Smart Meter PROJECT

CONCORD UTILITY SERVICES