

SJW Happenings

SJW Distribution Service Team at Touch-A-Truck San Jose



Thank you to our Distribution Service team for participating in Touch-A-Truck! DS team members Tisoc Vasquez, Noel Lored, and Santiago Avalos had a great time engaging with the community, showing off the SJW DS truck, and passing out little toy SJW trucks and other swag. SJW was one of 27 work trucks featured at Touch-A-Truck along with Graniterock, UPS, Greenwaste, Bartlett Tree Experts, Santa Clara EMS, San Jose Park Rangers, JJ Albanese, Peninsula Crane & Rigging, San Jose Police Department, Caltrans, and Spirit

of '45. Presented by Coastal Kids Home Care, the event raised over \$90,000 for children living with illness and disability in our community.

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Cambrian Reservoirs Replacement Project

SJW is planning to start a multi-year construction project in Spring of 2024 to build two new tanks — providing 16 million gallons of potable water storage to our customers. The reservoir replacement project is scheduled to be completed in September 2027.

Cambrian Station currently consists of two large earthen embankment reservoirs with storage capacity of 12.1 million gallons and 3.9 million gallons, respectively. The first reservoir was originally constructed in 1890 and the second in 1921. The existing reservoirs have reached the end of their useful life. The new tanks will have a more resilient structure with a long service life (100± years), lower maintenance requirements, and improved seismic stability. Work will be done Monday through Friday between the hours of 7:00 AM and 7:00 PM, in accordance with City of San Jose ordinances.

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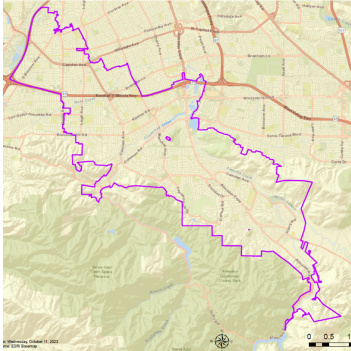


Notice of Public Forums

San Jose Water (SJW) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a Public Forum, also called a Public Participation Hearing (PPH), about San Jose Water's Application 24-01-001 for authority to increase rates for water service. You can make comments and raise concerns to the CPUC Administrative Law Judge overseeing the application. You can also provide written public comments at any time during the proceeding at apps.cpuc.ca.gov/c/A2401001.

- Date: Thursday, June 13, 2024

- Time: 2:00 pm PST & 6:00 pm PST
- Call-In: 800-857-1917; Passcode: 7032766#
 - To make a public comment: Press *1
- Webcast (view only):
www.adminmonitor.com/ca/cpuc/



Santa Teresa Water Treatment Facility Back Online

A heads up to our Santa Teresa customers: SJW and Valley Water are pleased to announce that maintenance is complete — meaning Santa Teresa was back online as of April 24, 2024. Everything is back to normal. We have resumed sending out fluoridated surface water.

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WRMSDC Excellence in Supplier Diversity Awards 2024

SJW's Director of Supplier Diversity, Tim McLaughlin, is a contender for Supplier Diversity Leader of the Year! This award recognizes a Supplier Diversity professional who has made significant contributions to the Western Regional Minority Supplier Development Council with their time, support, and advocacy. We're proud of Tim for driving a diversity strategy that reflects our core values of equality and inclusion.

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Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

May 2024



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Our mailing address is:
San Jose Water Company
110 W Taylor St
San Jose, CA 95110

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