SAN JOSE WATER

SJW Happenings

San Jose Giants Water Awareness Night

We had the best time at Water Awareness Night! Thank you San Jose Giants and all who attended. SJW President, Tanya Moniz-Witten, threw the first pitch to kick off a night filled with baseball, fun games, and giveaways. It was a great evening spent with employees and our customers all watching the game. A

special thank you to all our employee volunteers who helped make this night at the ballpark a home run!

Notice of Public Forums

San Jose Water (SJW) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a Public Forum, also called a Public Participation Hearing (PPH), about San Jose Water's Application 24-01-001 for authority to increase rates for water service. You can make comments and raise concerns to the CPUC Administrative Law Judge overseeing the application. You can also provide written public comments at any time during the proceeding at apps.cpuc.ca.gov/c/A2401001.

- Date: Thursday, June 13, 2024
- Time: 2:00 pm PST & 6:00 pm PST
- Call-In: 800-857-1917; Passcode: 7032766#
    - To make a public comment: Press *1
- Webcast (view only): www.adminmonitor.com/ca/cpuc/

Los Gatos Creek Watershed Collaboration Forest Health Project Tour

SJW Joined the Santa Clara FireSafe Council for a legislative and media tour of the Los Gatos Creek Watershed Collaborative Forest Health Project. The tour highlighted how this CAL FIRE-funded, collaborative project is making our forest ecosystem healthier while reducing risk of catastrophic wildfire. The Los Gatos Creek Watershed Collaboration includes SJW, the Santa Clara County FireSafe Council, Santa Clara County Parks, Midpeninsula Regional Open Space District, and smaller private landowners.

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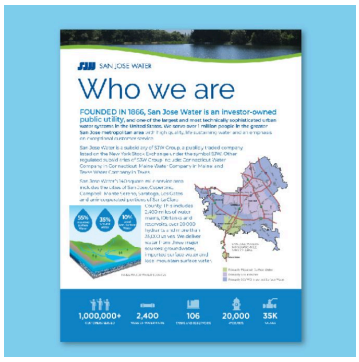
SJW Meter Shop Solves Mystery

SJW's Meter Shop recently hosted technology partners Neptune and MARS to help uncover an issue surrounding over-registering water at high flows with the new large Sensus Mach 10 meters. The source of the issue was found at two automated valves at the water tank outside the meter shop. Over time, the tank drain closing time increased. Changing the 7-second drain closing time to 30 seconds allowed plenty of time for the drain valve to close before the discharge valve opened. Mystery solved! Thank you to Anh Tran, Meter Shop Superintendent, the entire Meter Shop Staff and our partners from Neptune and MARS for ensuring meters are tested and working properly so our customers can receive accurate bills.

LEARN MORE



SJW Fun Facts!

Did you know? SJW's 140 square-mile service area includes the cities of San Jose, Cupertino, Campbell, Monte Sereno, Saratoga, Los Gatos, and unincorporated portions of Santa Clara County. This includes 2,400 miles of water mains, 106 tanks and reservoirs, over 20,000 hydrants and more than 35,000 valves. Check out our new fact sheet with all kinds of cool info about our employees, conservation, supplier diversity and more.

LEARN MORE

Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

More Info >>

Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

More Info >>

June 2024

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