

# SJW Happenings

## Employee Spotlight: Brandon Stieber



Get to know our Engineering Unit Manager for the SJW Special Facilities Department, Brandon Stieber. Brandon manages and performs civil engineering design for in-station facility work for our Capital Improvement

Program. This includes projects for water storage tanks, pump stations, groundwater production wells, control valves, yard piping, above-grade and subsurface appurtenances, structures, grading, drainage, and paving. Check out our Employee Spotlight blog post!

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## General Rate Case (GRC) - Year 3

Beginning January 1, 2024, changes to our rates were implemented. Please note that the [California Public Utilities Commission](#) (CPUC) approves all rate changes. 2024 is the third year of the current GRC (2022-2024). The average customer using 11 CCF will see a total bill increase of \$4.719 (or 4.14%) per month or \$0.157 per day.

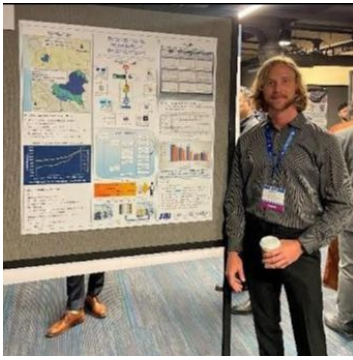
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## SJW Group Included in Newsweek Excellence 1000 Index 2024

SJW Group, our parent company, was recently recognized in the Newsweek Excellence 1000 Index 2024 as the highest ranking water utility company on the list! The venerable magazine's index ranks a select group of 1000 companies globally, spanning more than 25 industries and 100 categories, that have been identified as exemplars of corporate success and responsibility.

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## ASCE Inspire 2023 Conference: “Pump Optimization-An Application of the AVEVA PI System”

SJW Assistant Engineer, Ethan Smith, had the opportunity to present at the ASCE Inspire 2023 Conference on pump optimization currently being implemented at SJW with the AVEVA PI System. Over the last two years, SJW has built out an effective solution to reduce energy costs, increase efficiency, and provide operators with real-time pump and motor performance monitoring.

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## General Rate Case 2025-2027

SJW has filed its 2025 General Rate Case (GRC) application with the California Public Utilities Commission (CPUC) for new rates in 2025, 2026 and 2027. Every three years, water utilities regulated by the CPUC are required to submit a filing to ensure that rates accurately reflect the cost of providing service. The application proposes a 3-year \$540 million capital investment program to ensure a resilient water system for our customers and local communities. Thoughtful and consistent capital expenditures are necessary to ensure clean drinking water and a healthy, natural environment.

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## Washington Elementary Career Day

SJW recently attended Career Day at Washington Elementary. We had a great time educating students about the different career paths at SJW, passing out miniature SJW trucks, letting students try on work boots and jackets, and even sit in one of our trucks!



## Help Paying Your Water Bill - Up to \$15,000

Having trouble paying your water bill? California has a program that can help — the Low Income Household Water Assistance Program (LIHWAP). Call (408) 916-5014 or visit <https://www.sacredheartcs.org> to learn more.

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### Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by



### Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-

Credit Card feature. For questions, please do not hesitate to contact us.

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payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

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