

SJW Happenings

Water Conservation Showcase



The Water Conservation Showcase is taking place June 15 at the San Ramon Valley Conference Center. This is a free, all-day event that brings advocates, researchers, business leaders, product manufacturers, and government officials together to address the most pressing water issues and challenges facing the state of California.

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Employee Spotlight

Get to know our Manager of Field Service and Conservation, Kurt Elvert. At San Jose Water, he oversees the field service department, which serves as our first responders when identifying water main breaks. He also oversees conservation,

the meter shop, meter reading, and our recycled water program. Check out our SJW Employee Spotlight blog to learn more about Kurt and his role at SJW.

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Columbine Station Replacement Tanks

Two new replacement tanks are being built at the Columbine Station in East San Jose. The first tank was completed in May of 2022 and is currently in service. The second tank will be in service June of 2023. The new tanks will serve water to over 100,000 residents while providing a constant source of pressurized water for fire hydrants and homes — even when the power goes out in an emergency. Thank you to our neighbors and the local community for your patience with our ongoing construction activities.

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Customer Assistance Program

SJW's Customer Assistance Program (CAP), provides a 15% discount on the total water bill for income-eligible customers.

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In The News: SJW on Asset Management

Assistant Chief of Engineering Planning, Jake Walsh, wrote an article about how utilities should approach asset management as a formal discipline. Organizations can leverage this to maximize the value of their physical assets while balancing cost, levels of service, and risk. Asset management is critical

for a historic company like San Jose Water. Read more on Jake's viewpoint in WaterWorld magazine.

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2022 Water Quality report

SJW is committed to supplying water that meets all state and federal drinking standards. Our Water Quality Report provides a snapshot of last year's water quality data for San Jose Water. Included are details about where your water comes from and how your water quality compares to State standards.

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Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

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