

SJW Happenings

Ida Price Middle School



Each year, students at Ida Price Middle School in San Jose vote on projects to help improve their school. This year, the class chose to install water filters at water fountains around the school. SJW crews stepped in to install the filters and give a lesson on water quality. Read more about the teamup on our blog.

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Valley Water Conservation Ordinance

Making water conservation a way of life is critical to the long-term economic and environmental sustainability of Santa Clara County, which is prone to multi-year droughts and resulting water shortages. On June 13, Valley Water's Board unanimously adopted a resolution which declares that continued water conservation should be a way of life in our area. Our goal is to ensure continued water conservation and sustainable water supplies no matter what.

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Landscape Rebate Program

Did you know? Valley Water's Landscape Rebate Program provides rebates for homes that conserve water by replacing qualifying high-water-use landscapes and/or upgrading to qualifying high-efficiency irrigation equipment. Consider upgrading your lawn to a landscape that is water wise!

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Employee Spotlight

This month, we had the opportunity to sit down with Sharon Whaley, our newly appointed — though not new to SJW! — Director of Customer Service to learn a little more about her role. Check out Sharon's employee spotlight on our blog.

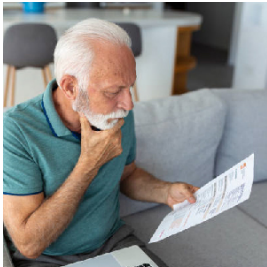
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San Jose Water Installs Solar Power Stations in Los Gatos and Saratoga

The *Los Gatan* penned a story on our new solar power generating stations — one in Los Gatos and one in Saratoga — which will be offsetting carbon emissions at our water stations. Read more about how our solar panels will help keep 21 tons of greenhouse gasses out of the atmosphere each year in an interview with SJW Assistant Chief Engineer Jake Walsh.

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Valley Water Rate Increase

Effective July 1, 2023, VW is increasing rates to retailers like SJW. On average, a residential customer with a 3/4-inch meter using 11 CCF/month will see their bill increase by approximately 5.52%. All monies collected for this rate increase go directly to Valley Water and are known as a “pass through.” SJW does not benefit from this rate increase.

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Help Paying Your Water Bill - Up to \$15,000

Having trouble paying your water bill? California has a program that can help — the Low Income Household Water Assistance Program (LIHWAP). Call (408) 916-5014 or visit the website to learn more.

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Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

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