

SJW Happenings



New Rates Effective November 1

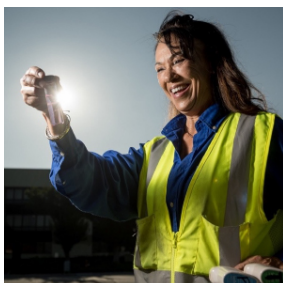
The California Public Utilities Commission (CPUC) approved San Jose Water's General Rate Case for the years 2022 through 2024. The 2022 rate increase went into effect on November 1. Check out the new expanded tiers with lower rates. Use less than 12 CCFs per month and pay lower rates!

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Past Due Notices

If you receive a past due notice, you will need to pay your bill to avoid the risk of having your water service discontinued. Our Customer Service Advocates are here to help and want to work with you. The last thing we want to do is discontinue your water service. Please contact us as soon as possible at (408) 279-7900 or customer.service@sjwater.com to discuss your options.



Water Quality Webinar

San Jose Water takes thousands of water samples annually to keep your water healthy. Watch SJW's Director of Water Quality, Suzanne DeLorenzo, discuss 2022 Public Health Goals and how San Jose Water is committed to the highest water

quality standards. Follow the link to watch the webinar.

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ESG Matters Podcast Episode

Director of Corporate Sustainability and Innovation, Francois Rodigari joined ESG Matters Host Amath Gomis to discuss changing environments, technology, and how water regulations can improve water quality for all. Follow the link to listen to the episode.

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Rainy Weather is Coming

In these cooler, (and hopefully) wetter winter months, please remember to adjust your irrigation timers if you haven't already done so. Let Mother Nature take care of the watering for you.



SJW Rates at Work

San Jose Water's maintenance program conducts regular valve repairs to ensure they are in good operating condition. Our system has more than 35,000 valves within our 140-square-mile system.



Happy 156th Birthday, San Jose Water!

San Jose Water was founded on November 21, 1866 — providing water at that time to around 400 residents. Today, we serve one million customers. Take a stroll down memory lane

by watching our 150th anniversary video.

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Pay Your Bill Online

We offer a secure and easy way to make bill payments online. Use your credit or debit card to submit payments at a time that works best for you. Our Billing and Payment page has a quick link to our Pay by Credit Card feature. For questions, please do not hesitate to contact us.

[More Info >>](#)



Third-Party Notification

Want to make sure someone other than you knows about a water-shutoff before it happens? You can designate a friend, family member or neighbor to receive a copy of any disconnection notice due to non-payment. Before the water is shutoff, they will be notified. Please note that the person you designate is NOT financially responsible for your bill.

[More Info >>](#)

November 2022



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